

Eden Fishermen's Recreation Club: Old Tom REWARDS - TERMS AND CONDITIONS

Membership at Eden Fishermen's Recreation Club (EFRC), provides the opportunity to accrue Bonus points. Bonus points can be redeemed for a variety of goods and services across all venues. By participating in Old Tom Rewards through the use of your membership card, you agree to be bound by these terms and conditions.

The Old Tom Rewards program benefits are tiered across 4 Reward Levels; Bronze, Silver, Gold and Platinum. The membership year is 1 July to 30 June each year.

1) Bonus Points

Members accrue Bonus points by swiping their membership card during any transaction within EFRC and its associated venues (excludes Chilipadi), or by inserting their card when playing any gaming machine.

- a) Members will accrue 1 Bonus Point for every \$5 spent at any point of sale (excluding Chilipadi, Functions, Keno, TAB and Bingo) regardless of member tier.
- b) When playing electronic gaming machines, Bronze members earn 1 Bonus point for every \$6 turnover.
 - i) Silver members earn 1 Bonus point for every \$6 turnover plus 15%.
 - ii) Gold members earn 1 Bonus point for every \$6 turnover plus 30%.
 - iii) Platinum members earn 1 Bonus point for every \$6 turnover plus 50%.
- c) Members can use Bonus points to make purchases. 1 Bonus Point equates to \$0.01.
- d) The basis on which you can accrue and redeem Bonus points is determined solely by EFRC and is subject to change at any time, without prior notice.
- e) Only eligible, active current members can earn Bonus points.
- f) Bonus points are not transferrable.
- g) A member cannot accrue or redeem Bonus points on behalf of another member.

2) Tiering Points

Tiering Points accrue based on member spend and determine the tier level the member is within. Tiering points cannot be redeemed.

- a) All eligible active members are automatically on the Bronze Reward Tier when they join. Tiering points determine what tier a member is on. Tiering Points are determined by turnover on gaming machines, as well as spends within the club and beverage.
- b) Tiering Points allow members to graduate to higher Old Tom tiers. With the purchase of beverage within the Club, 1 Tiering Point is received for every \$3 spent at POS. When playing electronic gaming machines, members earn 1 grading point for every \$3 turnover.
 - i) To start receiving Bronze Rewards, members must accrue between 0 and 499 Tiering Points in 30 days.
 - ii) To start receiving Silver Rewards, members must accrue between 500 and 1,499 Tiering Points in 30 days.
 - iii) To start receiving Gold Rewards, members must accrue between 1,500 and 3,499 Tiering Points in 30 days.
 - iv) To start receiving Platinum Rewards, member must accrue over 3,500 Tiering Points in 30 days.
- c) EFRC reserves the right to change the rate of accrual of Tiering points from time to time, without notice.
- d) Only eligible, active current members can earn Tiering points.
- e) Tiering points are not transferrable.
- f) A member cannot accrue or redeem Tiering points on behalf of another member.

3) Membership Card Usage

- a) It is the responsibility of the member to hand staff their card at the time of making the purchase. Points cannot be awarded after a purchase has been made. Once a transaction is complete, a staff member is unable to issue Bonus points.
 - b) In the event of a technical failure or card malfunction, points will not be available for accrual or redemption and will not be credited at a future time in respect to the purchases or gaming machine or multi-terminal play made during these circumstances. To receive Bonus points whilst playing gaming machines, it is the responsibility of the member to correctly insert their membership card into the gaming machine during play.
 - c) Proof of identification must be presented at the time of requesting or redeeming Bonus points. Benefits and rewards for each Old Tom Level are subject to change at the discretion of EFRC. In the event of termination of a membership in any circumstance, all points and associated rewards will automatically be cancelled and hence not redeemable from the time of termination of membership. Suspended members are not eligible to earn bonus points or redeem benefits, until their suspension has been lifted.
 - d) EFRC takes no responsibility for replacing Bonus points due to a lost, stolen, damaged or faulty membership card.
 - e) Members are entitled to receive a monthly player activity statement. Members should contact management for this report.
- 4) *Upgrades and downgrades*
- a) Bronze, Silver, Gold and Platinum members who have gained enough Bonus points to graduate to the next Old Tom Level, are upgraded automatically.
 - b) Downgrades occur every 6 months, in March and September. Downgrades are based on the total grading points earned over the six months. Members who have accrued enough tiering points to remain on their current reward level will do so. Other members who have not accrued the required tiering points will be downgraded to the next Old Tom level down.
- 5) *Membership Benefits*
- a) *Birthday Rewards*
 - i) Birthday Rewards are issued on the membership card is swiped at an entrance terminal during the month of their birth.
 - ii) Members are required to be a financial member by 11.59pm on the last day of the month prior to the members' birthday month to receive their Birthday Rewards.
 - iii) Birthday Rewards are valid at Coast Family Buffet, bars and reception at EFRC
 - iv) Birthday Rewards cannot be used on gaming machines.
 - v) Birthday Rewards cannot be used in conjunction with any other offer and are not redeemable for cash.
 - b) No expiry date on Bonus points
 - i) Gold and Platinum members' Bonus points do not expire provided members renew their membership to the club.
 - ii) Bronze and Silver members' Bonus points will expire on 30 June each year.
 - c) Members can part pay with points
 - d) Entry into exclusive member only promotions
 - e) Only current financial members are eligible to be entered into promotions.

EFRC reserves the right to decide any matter or settle any dispute arising directly or indirectly out of or in connection to Old Tom Rewards and our decision on any such matter or dispute will be final and binding, and no correspondence will be entered into. EFRC reserves the right to make changes to these terms at any time without notice.

To see the current benefits and rewards offered on each Old Tom Level, pick up a copy of the current Old Tom Rewards brochure at Eden Fishermen's Recreation Club main reception.